



COST

- Tour + picking apples OR pumpkins \$6 per person
- Tour + picking apples AND pumpkins \$8 per person
- Pumpkins are available after September 29th, 2018
- Classpacks are available for \$20 each
(each classpack contains 25 donuts and 1 gallon of apple cider)

PAYMENT

- We accept Visa, Mastercard, Discover, and American Express.
- Your account must be paid in full prior on the day of scheduled tour.
- No refunds will be given for amount less than the confirmed number of people attending.
- There is a \$35 fee for any returned checks.

CANCELLATION POLICY & RESCHEDULING

- There is no penalty to reschedule for this season as long as you call or email 48 hours prior to your originally scheduled tour.
- Cancellation is based on the date you are given a cancellation number.
- Cancellations left on voicemail or email are not final until you are provided a cancellation number from us.

- **2 Days Before Scheduled Tour - No Penalty**
- **1 Day Before OR “No Shows” - \$72 Penalty (Per Tour Guide Scheduled)**



ARRIVING

- Please arrive 15 minutes prior to tour time to allow time for check in.
- Time extensions are not given to groups who are more than 15 minutes late.
- You may arrive up to 30 minutes early and visit the kid's farm or the picnic area.

FREQUENTLY ASKED QUESTIONS

Scheduling & Confirming

- Teachers will receive a confirmation email once day and time have been scheduled.
- Emails are sent one week prior to scheduled tour to confirm and update tour information.
- Bus drivers are not considered part of your count unless included in the number you submit.

Dividing Your Group

- Please divide groups before you arrive. One guide will be provided for every 25 guests.
- We recommend a 10 to 1 child to chaperone ratio for elementary grades.
- If a child needs to leave the tour for any reason, a chaperone from your group will need to accompany the child.
- We recommend bringing extra name tags for your students to put on apple bags on the tractor ride to the Orchard. It will make identifying the bags easier if you use the storage bins while visiting the kid's farm or picnic area after the tour.

Kid's Farm

- Time at Kid's Farm is not part of the 70 minute scheduled School Tour.
- The Kid's farm may be visited before or after the School Tour.
- Passes to Kid's Farm will be given upon check in at request.

Picnic Area

- Tables are available on a first come first serve basis.
- Please help keep the area clean for the next group by disposing of trash properly.
- Porta potties, hand washing stations, and water fountains will be located in this area.

Weather

- All activities will take place outdoors; please dress accordingly.
- Weather does not stop us from learning!
- Bad weather in your area does not mean bad weather here.



TO PARENTS:

We look forward to seeing your child at County Line Orchard. Please read our policies below to ensure your child will have the best learning experience with us.

Attire

- All activities will take place outdoors.
- Please dress your child for the weather.
- We suggest long pants and gym shoes.

Medical Information

- Children with allergies should make sure their teacher or chaperone has any necessary medication on them.

Joining your Child?

We welcome you as chaperones, but please attain approval from teacher.